

Telstra Wholesale Mobile Network Fair usage policy

End Users of the Telstra Wholesale Mobile Network are not to use their service:

- to generate mobile terminating access or SMS message terminating access payments (for example, by using SIM boxing);
- to transit, refile or aggregate domestic or international traffic on Telstra's network;
- as a call collection service and/or for call redirection to call centres, call sinks or mass termination services;
- in such a way that use of the service is automatically generated by a device controlled by software and/or hardware; or
- with devices that switch or reroute calls to or from Telstra's network or any third party without Telstra's consent.

If any End User does not comply with those obligations:

- Ucingo must take action to immediately suspend that End User's service, and
- whether or not Ucingo does suspend the End User's service, Telstra may suspend, limit or terminate the End User's service (or any feature of it) by giving the Customer 48 hours' notice, and/or notify the Customer that additional charges will apply on a pay-as-you-go basis (as set out in the notice) for the relevant prohibited use of the service.

See below table for updated fair use guidelines:

Counter name	Event counted	Counter validity period	Usage limit
International voice	Seconds of outgoing voice calls to all international destinations	3 days	1,500 minutes
Domestic voice	Seconds of outgoing voice calls to domestic destinations (prefix 612*, 614*, 613*, 617* and 618*)	3 days	1,440 minutes
International SMS	Count of SMS sent to all international destinations	3 days	300 SMS
Domestic SMS	Count of SMS sent to domestic destinations (prefix 612*, 614*, 613*, 617* and 618*)	3 days	1000 SMS